



**HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

British Columbia Medications Return  
Program

# Annual Report

*on the*  
*for the period of*

January 1, 2023– December 31, 2023

**Submitted to:**

Director  
Extended Producer Responsibility Programs  
PO Box 9341, STN PROV GOVT  
Victoria, BC V8W 9M1

**Prepared by:**

Terri Drover  
Director General  
Health Products Stewardship Association

**June 30, 2024**

# Table of Contents

I. CEO's Letter	3
II. Program Outline	6
III. Public Education Materials and Strategies	7
A. Conventional Outreach campaigns:	7
Provincial and National Campaigns	7
B. Digital Outreach Campaigns	8
IV. Collection System and Accessibility	10
V. Pollution Prevention Hierarchy and Product/Component Management	11
VI. Products Sold and Collected and Recovery Rate	11
VII. Summary of Deposit, Refund, Revenues and Expenditures	13
VIII. Plan Performance	13
Appendix 1 - HPSA Members – BCMRP	15
Appendix 2 – Regional District Summary report	16
Appendix 3 – Samples of HPSA Materials	17
Appendix 4 – Consumer Behaviour Survey	18
Appendix 5 – BC Collection Sites	20
Appendix 6 – Auditor's report	35

# I. CEO's Letter

I am pleased to present the annual report for the Health Products Stewardship Association (HPSA) for the year 2023. The year 2023 has been a pivotal one for the Health Products Stewardship Association (HPSA) as we continue our mission to consumer returns and responsible disposal of health products.

Since the programs' inception in 2007, HPSA has been dedicated to managing the British Columbia Medications Return Program (BCMRP) for Pharmaceuticals (prescription drugs, non-prescription drugs and natural health products).

HPSA continues to operate in accordance with British Columbia's Recycling Regulation (B.C. Reg. 449/2004) ("Regulation") under the province's Environmental Management Act, the latest approved British Columbia Medications Return Program ("BCMRP") Plan and the subsequent proposed BCMRP Plan submitted to the Ministry. The most recent amendments to the proposed BCMRP plan was submitted to the Director in January 2021.

In 2023, HPSA expanded its reach and impact by collaborating with **1,244** pharmacies across British Columbia. Through this network, we were able to collect **105,097** kilograms of pharmaceuticals waste in 2023.

These programs are intricately crafted to guarantee the appropriate packaging, handling, transportation, and disposal of unused or expired Pharmaceuticals received from the public in a secure, compliant, and environmentally conscious manner.

Looking ahead, HPSA remains committed to its mission of promoting the BCMRP program and protecting public health and the environment. We will continue to collaborate with stakeholders, expand our programs, and implement innovative strategies to further our impact and achieve our goals. In addition to crafting our communication strategies and activities based on the 2023 survey outcomes, we also focused on educating the consumer on the proper safe disposal methods of unwanted medications and used medical sharps.

We extend our sincere gratitude to our members, partners, stakeholders, and more specifically the pharmacy community for their continued support and collaboration in the BCMRP Program. Together, we will continue to make a positive difference in the health and well-being of citizen and the environment.

Thank you for your continued support and partnership.

**Terri Drover**  
President and CEO



Products within plan	Prescription drugs, over-the-counter drugs, and natural health products
Program website	<a href="http://www.healthsteward.ca">www.healthsteward.ca</a>

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(a)	Public Education Materials and Strategies	<p>The public continued to receive information on proper pharmaceutical return and disposal through a number of channels, including easy-to-find links to pharmacies through our Instagram link tree in the bio, HPSA's geolocator on healthsteward.ca website and by province page <a href="https://healthsteward.ca/pharmacists/provinces/british-columbia/">https://healthsteward.ca/pharmacists/provinces/british-columbia/</a> .</p> <p><b>Regional outreach and initiatives:</b>  HPSA conducted a joint campaign with Metro Vancouver's municipality for public awareness. The Campaign reached 100,000 unique customers on socials and more than 1 million impressions on its outdoor campaign. The purpose of the campaign was to raise awareness among the public about the potential risks associated with improper disposal of medications, such as environmental pollution and accidental ingestion by children. In addition, Disposal guides and brochures have been handed out to each of the participating collection locations to distribute to their consumers.</p>



Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(b)	<u>Collection System</u>	<p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities.</p> <p>Since 2007, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return pharmaceuticals. This network consists of community pharmacies. HPSA produces a Regional District Summary Report that shows the number of registered collection location sites per capita by district and demonstrates the high level of consumer access and program coverage in B.C. In 2023, there were <b>1,244</b> retail pharmacies registered with HPSA.</p> <p>In 2023, HPSA undertook a GIS analysis to support the assessment of consumer access to Collection Location Sites. The analysis indicated a high level of accessibility with a population coverage of <b>98.5%</b>. The next analysis will be conducted in 2025.</p> <p>HPSA continued its partnership with BC First Nations Recycling Initiative (FNRI) with the view to support remote communities.</p>

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(c)	<u>Product Environmental Impact Reduction, Reusability and Recyclability</u>	<p><i>n/a</i></p> <p><b>Reusability and recyclability are not applicable to pharmaceuticals as it would pose an unacceptable health risk to the public.</b></p>

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(d)	<u>Pollution Prevention Hierarchy and Product / Component Management</u>	<p><b>All pharmaceuticals collected are disposed of through incineration.</b></p>

Recycling Regulation Reference	Topic	Summary Report
--------------------------------	-------	----------------

<b>Part 2, section 8(2)(e)</b>	<u>Product Sold and Collected and Recovery Rate</u>	In 2023, the quantity of pharmaceuticals collected for disposal was <b>105,097 kg</b>
<b>Part 2, section 8(2)(e.1)</b>		See <a href="#">Appendix 2</a> for a breakdown of collection per regional district

<b>Recycling Regulation Reference</b>	<b>Topic</b>	<b>Summary Report</b>
<b>Part 2, section 8(2)(f)</b>	<u>Summary of Deposits, Refunds, Revenues and Expenses</u>	<p><b>The BCMRP is 100% funded by producers that are members of HPSA.</b></p> <p><b>No fees, visible or otherwise, are passed on to the consumer.</b></p> <p>See <a href="#">Appendix 6</a> for the 2023 non-financial report from independent auditors</p>

## II. Program Outline

The Health Products Stewardship Association (HPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra-provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

HPSA has been appointed as the agency to meet pharmaceutical producers' regulatory obligations as established by BC *Recycling Regulation* 449/2004. HPSA performs certain duties required under the regulation on behalf of its members. As of December 2023, HPSA's membership was established at **126 stewards** ([Appendix 1](#)). The Program is accountable to its members, the general public, and British Columbia government through the Ministry of Environment and Climate Change Strategy. The BCMRP performance is publicly accountable through the annual report.

The BCMRP is designed to capture unused and/or expired Pharmaceuticals from the residential sector. The Program includes products clearly attributable to an existing steward as well as orphan products (Pharmaceuticals that are no longer in production or the producer is no longer in business or Pharmaceuticals were purchased outside of Canada) and "free riders" (Pharmaceuticals produced, imported, or distributed by a manufacturer or a retailer that is not a registered member of HPSA).

### Accepted Pharmaceuticals

- ✓ All prescription drugs
- ✓ Non-prescription drugs
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials and pays all shipping and disposal costs. There is **no cost to the public or collection sites to participate**. The BC collection system has been designed with user convenience and flexibility in mind.

The collection sites for the *British Columbia Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete and sign a Collection Location Agreement. Details on the Program are provided to ensure that the manager and staff are knowledgeable on the

Program and its operations. All participating community pharmacies receive a guide containing instructions with information on the Program for the public and handling of the medication containers.

### III. Public Education Materials and Strategies

HPSA's promotional and educational strategies are designed to ensure B.C. residents know where and how to return unused and/or expired medications.

#### A. Conventional Outreach campaigns:

##### Provincial and National Campaigns

During 2023, HPSA initiated its bi-annual survey into consumer behavior, aiming to delve into the disposal methods adopted by Canadians for their surplus medications. The study outcomes provided insightful revelations concerning consumer awareness, highlighting the subsequent findings:

- **58%** of households in British Columbia with unwanted medications are informed about appropriate and safe disposal methods.
- **46%** of households with unwanted medications know where to return them.
- Pharmacies serve as the primary information source, with **54%** of individuals in British Columbia aware of disposal options learning about them from pharmacists or drugstores and **17%** from friends and Family members.

Additionally, younger Canadians, across Canada, display lower awareness levels compared to older demographics; 81% of individuals aged 55 and above are familiar with safe disposal methods, while only 50% of those aged 35-54 and 33% of those aged 18-34 demonstrate similar awareness.

The next HPSA consumer survey is scheduled for March 2025 and will be reported in the 2026 Annual Report.

#### **How-to” Informational Assets for Pharmacists**

HPSA conducted a survey on the pharmacists preferred educational assets in the previous year. Based on the survey results, HPSA created a top of demanded assets: *How to dispose of medications posters and cards, How to dispose of medications prescription bag stuffers and stickers*. Examples of the assets are provided in [Appendix 3](#). Assets were delivered to 606 collection locations in Metro Vancouver.

In addition to these informational assets, all HPSA collection locations received various materials upon registration. This includes:

- [A Pharmacist's Guide – Medications Return Program](#)

Pharmacists are always able to order promotional materials from HPSA at no additional cost.

#### **“How-to” Consumer Videos**

A pair of animated video guides were promoted to explain the simple steps consumers can take to safely dispose of their unwanted medications. The videos were shared on HPSA's YouTube channel and can also be found on the “Consumer” page of the HPSA website. The video instructions are also screened at many pharmacies. The “How-to” video could be found on HPSA's webpage, under this link:

- [A guide to safely disposing of unwanted medications](#)

## Outdoor Campaign

In June 2023, to create broader awareness of safe medication disposal, the campaign included out of home advertising in a few key markets in Metro Vancouver. The digital display ads included a simple call to action for consumers to return unwanted medications to a local pharmacy and was positioned in **9** locations in Metro Vancouver with **1,185,138** impressions, calculated by measuring the traffic with daily effective circulation.



## B. Digital Outreach Campaigns

### Website

Each quarter, more than **15,000** visitors come to the HPSA website. The top keywords visitors search include: HPSA, Medications, Return medications, drop off locations...‘can I return medication to pharmacy?’

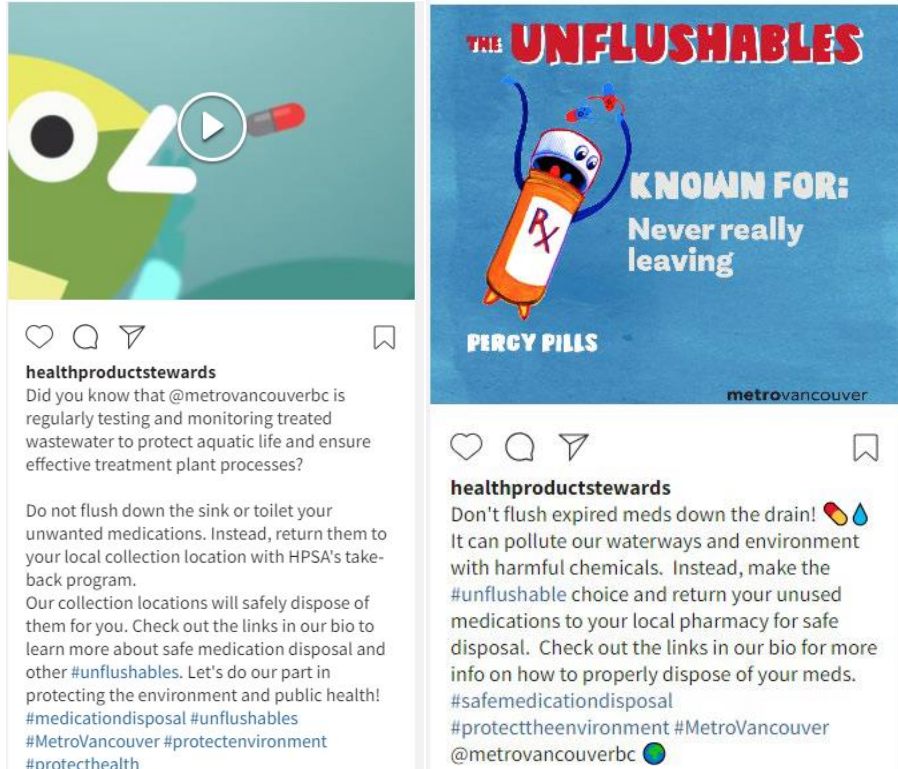
The HPSA website is home to a wealth of information, including details about how and where consumers can bring their unwanted pharmaceuticals. [An easy-to-use interactive map](#) prompts visitors to enter their postal code and the map displays nearby drop-off collection locations.

### Social Media

In 2023, HPSA’s social media strategy continued to focus on delivering consistent, high-quality content to various audiences. This social media engagement took advantage of dynamic formats, such as video and audio. HPSA also designed content pillars to spread awareness on the importance of the BCMRP.



As part of the campaign strategy, the consumers were also targeted through social media pages. Over 20 different organic social posts were published across HPSA's social channels (Facebook, LinkedIn and Instagram). The campaign posts earned a total of 100,000 impressions.



Sample of social media post

### Social Channel Performance

- 2,931 engagements across Instagram, the consumer-oriented platform
- Average of 90% increase in followers

### Notable Insights

- HPSA content continued to exceed industry benchmarks, surpassing average engagement rates across all channels.
- Consistent content led to a significant increase in engagement on Facebook and LinkedIn. Meanwhile, highly visual content and carousel/video formats encouraged higher levels of engagement on Instagram.
- Targeted posts per province
- Posts promoting an upcoming panel or speaking engagement earned the highest level of engagement on LinkedIn.
- Content featuring HPSA executives yielded the highest engagement on Facebook.

In addition to organic (unpaid) social media content, HPSA paid to promote select posts on Facebook, LinkedIn, and Instagram over the year. This included during campaign periods and top awareness moments, such as National Drug Drop Off Month and Earth Day.

Paid social media promotion is a powerful tool to expand HPSA audience and strategically target people based on their geography, demographic, or other qualifiers.

**Paid National campaigns included:**

- World Water Day: To commemorate World Water Day, HPSA published content related to the importance of keeping waterways clean. This includes providing consumers with the resources and information needed to dispose of unwanted medications safely.
- Region-Specific Data: Leveraging data collected from British Columbia, and other provinces videos were shared on HPSA’s social channels to highlight the impact of returned medications on the environment and the continued importance on keeping their communities and waterways clean. The content was boosted on Instagram to create greater visibility and awareness of the HPSA take-back program.



## IV. Collection System and Accessibility

Community pharmacies currently participating in the Program can be located by the public on HPSA’s geolocator map available on its website at <https://healthsteward.ca/find-a-collection-location/>

2023 Accessibility Measure:

In order to ensure that the Program provides "reasonable" consumer access to collection facilities, as required under Section 5 (1) (c) (iii) of the Regulation, HPSA undertook a study of its accessibility in British Columbia. The GIS analysis of coverage for the Province of British Columbia was completed in November 2023 to support the assessment of consumer access to Collection Location Sites (retail pharmacies participating in the HPSA network). The scenario model chosen was slightly different to that of the SABC accessibility criteria with the drive time shorter. HPSA will be conducting an updated accessibility analysis in 2025.

<b>Urban</b>	<b>Rural</b>
Percentage of Population within a 30 minute drive of a Collection Site	Percentage of Population within a 45 minute/60 km drive of a Collection Site
Urban area defined by StatsCan Census Metropolitan Area (CMA)	Rural Area defined as areas outside of a CMA

At the time of the study, HPSA had 1,238 Collection Location Sites registered with the Association. Of those, 929 are urban locations (75 more than in 2020) with the remaining 309 located in rural areas (79 less than in 2020). Using this collection network, population coverage within the drive time distances was calculated. Drive time circles were used for this calculation.

Results:

	Population within Drive Time	Total Population	Accessibility
Rural Coverage (45 mn, 60 km)	1,176,323	1,199,561	98.1%
Urban Coverage (30mn drive)	3,748,686	3,801,318	98.6%
<b>Total Provincial Coverage</b>	<b>4,925,009</b>	<b>5,000,879</b>	<b>98.5%</b>

In order to calculate the statistics, the locations and population coverage of the 1,238 pharmacies were analyzed. The 2021 Canadian Census was the basis for the calculations. As the table indicates, provincial population coverage was 98.5%. The Rural classification had 98.1% coverage. Urban results indicate full coverage at 98.5% of possible population. Both of these measures indicate a high level of accessibility.

## V. Pollution Prevention Hierarchy and Product/Component Management

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not applicable for pharmaceuticals: due to their nature and inherent health and safety risks, there is no reuse or recycling option available for these products.

In 2023, HPSA disposed 100% of the unused and expired Pharmaceuticals collected in British Columbia through incineration at the Waste to Energy site in Burnaby (British Columbia).

## VI. Products Sold and Collected and Recovery Rate

HPSA produces a Regional District Summary Report - see [Appendix 2](#) - that shows the number of registered collection location sites per capita by Regional District and demonstrates the high level of consumer access and program coverage in British Columbia.

Medications may have a long delay between the time of purchase and return and prescription drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications, not the bottle or vial used to market the product or used to dispense the prescription. HPSA recommends that containers be recycled by the consumer via the provincial blue box program.

In 2023, the average volume of post-consumer pharmaceuticals returned per capita was **0.0191 kg** representing a total volume of **105.097 kg** of pharmaceuticals returned for disposal. The highest volume of return for a regional district was Metro Vancouver at **51,043 kg** followed by Capital at **13,242 kg**.

Table 1 shows 2023 Volume collected per capita by regional districts:

***Table 1***

<b>Regional District</b>	<b>2023 Volume (kg)</b>	<b>2023 Population*</b>	<b>Volume Per Capita (kg)</b>
Alberni-Clayoquot	690.2	35,891	0.0192
Bulkley-Nechako	560.6	39,370	0.0142
Capital	13,241.8	453,425	0.0292
Cariboo	1,140.0	66,291	0.0172
Central Kootenay	1,734.1	67,129	0.0258
Central Okanagan	4,191.1	246,789	0.0170
Columbia-Shuswap	942.1	61,505	0.0153
Comox Valley	1,698.6	77,706	0.0219
Cowichan Valley	2,221.0	94,941	0.0234
East Kootenay	1,128.3	70,741	0.0159
Fraser Valley	6,169.4	353,301	0.0175
Fraser-Fort George	1,900.6	104,141	0.0183
Kitimat-Stikine	732.6	40,558	0.0181
Kootenay Boundary	718.9	35,189	0.0204
Metro Vancouver	51,043.4	2,971,064	0.0172
Mount Waddington	344.9	11,425	0.0302
Nanaimo	4,724.9	183,039	0.0258
North Okanagan	2,306.5	98,529	0.0234
Northern Rockies	0.0	4,632	0.0000
Okanagan-Similkameen	2,593.0	94,533	0.0274
Peace River	393.5	65,487	0.0060
Quathet (ex Powell River)	503.7	22,768	0.0221
Skeena-Queen Charlotte	245.2	19,133	0.0128
Squamish-Lillooet	952.0	54,923	0.0173
Strathcona	1,264.1	51,676	0.0245
Sunshine Coast	976.5	34,104	0.0286
Thompson-Nicola	2,679.7	156,094	0.0172
<b>Grand Total</b>	<b>105,096.70</b>	<b>5,514,384</b>	<b>0.0191</b>

\*Source: Statistics Canada and Demographic Analysis Section, BC Stats, Ministry of Citizens' Services, Government of British Columbia (May 2024).

## VII. Summary of Deposit, Refund, Revenues and Expenditures

Reference: Recycling Regulation – Part 2, Section 8(2)(f)

The BCMRP is 100% funded by [126 pharmaceutical producers](#) that are members of HPSA. No fee, visible or otherwise, is passed on to the consumers. HPSA’s audited Financial Statements are not province specific. However, a financial report for BC can be made available upon request.

## VIII. Plan Performance

Reference: Recycling Regulation – Part 2, section 8(2)(g)

Below are the frames of reference for each performance target.

Performance Targets	2023 Results	Improvement Strategies
<p><b>A. Consumer Awareness</b> [section 5 (1) (c) (iv)] Surveys have taken place in 2023 and will be taking place again in 2026</p>	<p>See, as reference, HPSA 2023 consumer behavior survey extracts in <a href="#">Appendix 4</a></p>	<p>HPSA remains committed to continuous improvement and updated consumer awareness and usage targets. HPSA will be participating in the 2024 SABC Insight Survey.</p>
<p><b>B. Number of Collection Points</b> [section 5 (1) (c) (iii)]</p> <p>a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis.</p> <p>b) Contact pharmacies demonstrating a significant change in collection pattern.</p> <p>c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.</p>	<ul style="list-style-type: none"> <li>• <b>1,244</b> collection location sites</li> <li>• Participation rate at <b>82.9%</b>.</li> <li>• Capita serviced per location under 5,000 (except for Kitimat-Stikine).</li> </ul>	<p>HPSA continues to contact new community pharmacies regularly to ensure participation rate reaches 95%.</p>
<p><b>C. Product Recovery Target</b> HPSA to monitor absolute collection of used and pharmaceuticals.</p>	<p>In 2023, HPSA collected <b>105,097 kg</b> of pharmaceuticals.</p>	

Performance Targets	2023 Results	Improvement Strategies
<p><b>D. Promotion</b></p> <p>a) Promotion of Program in different media.</p> <p>b) Publicity on the webpages of 25 Regional Districts or municipalities.</p> <p>c) Track traffic to BC page and access to locations.</p> <p>d) Continue to work with communication firm for the promotion and advertising plan.</p> <p>e) Connect with pharmacists and help disseminate information on the Program through the Ambassador or similar initiatives.</p> <p>f) Work with chain and independent pharmacies to increase the availability of collection bags for the public.</p> <p>g) Hold a minimum of 12 special events.</p>	<p>a) Website and Social Media Strategy (see <a href="#">Section 3</a> for details).</p> <p>b) HPSA's promotion on the Regional Districts' webpages</p> <p>c) Earned, paid and social media campaigns covered by Black Press News Network in BC and largely syndicated across the whole province. The story has been shared across over <b>62 news outlets</b>.</p> <p>d) <a href="#">Kelowna Capital News</a> (syndicated story) - <b>10K impressions</b></p> <p>e) <a href="#">Abbotsford News</a> (syndicated story) - <b>55K impressions</b></p> <p>f) <a href="#">Trail Daily Times</a> (syndicated story) - <b>40K impressions</b></p> <p>g) <a href="#">Victoria News</a> (syndicated story) - <b>30K impressions</b></p> <p>h) <a href="#">Penninsula News Review</a> (syndicated story) - <b>20K impressions</b></p> <p>i) <a href="#">The Chilliwack Progress</a> (syndicated story) - <b>31K impressions</b></p> <p>j) <a href="#">Saanich News</a> (syndicated story) - <b>50K impressions</b></p>	<p>HPSA continued to work to expand the scope of advertising and promotional activities</p>
<p><b>E. Accessibility Indicators</b></p>	<ul style="list-style-type: none"> <li>Reported (<a href="#">Appendix 2</a> – Regional District Summary Report)</li> </ul>	



## Appendix 1 - HPSA Members – BCMRP

AA Pharma Inc.  
AbbVie Corporation  
Accord Healthcare  
Advanced Orthomolecular Research (AOR)  
Advantage Solutions  
Alcon Canada Inc.  
Amgen Canada Inc.  
Amway Canada Corporation  
Apotex Inc.  
Aralez Pharmaceuticals Canada Inc.  
Arcutis Biotherapeutics Inc.  
Astellas Pharma Canada Inc.  
AstraZeneca Canada Inc.  
Atrium Innovations Inc  
Auro Pharma Inc  
Bausch + Lomb Corporation  
Bausch Health, Canada Inc.  
Baxter Canada  
Bayer Inc.  
BGP Pharma (Mylan)  
Bioforce Canada Inc.  
Biogen Canada Inc  
BioSyent Pharma Inc.  
Blistex Corporation  
Body Plus Nutritional Products Inc.  
Boehringer Ingelheim Canada Ltd.  
  
Boiron Canada  
Bristol-Myers Squibb  
Canadian Custom Packaging Company  
Celex Laboratories Inc.  
Church & Dwight Canada  
Cipher Pharmaceuticals Inc.  
Clorox Company of Canada Ltd.  
Costco Wholesale Canada  
D Drops Company  
Dr. Reddy's Laboratories  
Duchesnay  
Duchesnay  
Eisai  
  
Eli Lilly Canada Inc.  
EXZELL PHARMA IN  
Ferring Inc.

Fresenius Kabi Canada Ltd.  
Galderma Canada Inc.  
General Nutrition Centres Canada  
Generic Medical Partners Inc.  
Gilead Sciences Canada Inc.  
GlaxoSmithKline Inc.  
Haleon  
Health First Network Association Inc.  
Herbalife of Canada  
HLS Therapeutics  
HPI Health Products/Lakota  
Imperial Tobacco Canada Limited  
Indivior Canada  
Jamieson Laboratories  
Jamp Pharma Corporation  
Janssen Inc.  
Laboratoires Atlas Inc.  
Leadiant Biosciences Inc.  
Leo Pharma Inc.  
Les Laboratoires Nicar Inc.  
Loblaw Companies Ltd.  
London Drugs Limited  
Lundbeck Canada Inc.  
Mannatech Incorporated  
Marcan Pharmaceuticals Inc.  
McKesson Canada  
McNeil Consumer Healthcare - a Division of  
Johnson & Johnson  
Mead Johnson Nutrition (Canada) Co.  
Medexus Inc.  
Merck Canada Inc.  
Mint Pharmaceuticals Inc  
Mylan Pharmaceuticals ULC  
Natural Factors Nutritional Products Ltd.  
Nature's Sunshine Products of Canada Ltd.  
Nestle Canada Inc  
New Chapter Canada Inc.  
Novartis Pharmaceutical Canada Inc.  
Novo Nordisk  
Omega Alpha Pharmaceuticals Inc.  
  
Organika Health Products Inc.  
Organon Canada Inc  
Otsuka Canada Pharmaceuticals Inc.

Paladin Labs Inc.  
Pascoe Canada Inc  
Pattison Food Group Ltd.  
Pfizer Canada Inc.  
Pharmasave Drugs Ltd  
Pharmascience Inc.  
Platinum Naturals Ltd  
Procter & Gamble Inc.  
Procter & Gamble Inc.  
Purdue Pharma  
Puresource Corp  
RB Health Canada Inc.  
RB Health Canada Inc.  
Rexall Pharmacy Group Ltd.  
Roche Canada Ltd. - Hoffmann  
Sandoz Canada  
Sanis Health Inc.  
Sanofi Consumer Health  
Seaford Pharmaceuticals  
Servier Canada Inc.  
Shaklee Canada Inc.  
Shoppers Drug Mart Inc.  
Sivem Pharmaceuticals ULC  
Sobeys National (Mississauga)  
St. Francis Herb Farm  
Sterimax Inc.  
  
Sunovion Pharmaceuticals Inc.  
Takeda Canada Inc.  
Tanta Pharmaceuticals Inc.  
Taro Pharmaceuticals Inc.  
Teva Canada / Novopharm  
UCB Canada Inc.  
UniPHARM Wholesale Drugs  
USANA Health Sciences  
Valeo Pharma Inc  
Vertex Pharmaceuticals Incorporated  
Virbac Corporation  
Vita Health Products Inc.  
Wal-Mart Canada Corp  
WellSpring Pharmaceutical Canada  
Corp.  
Westcoast Naturals  
WN Pharmaceuticals Ltd.

## Appendix 2 – Regional District Summary report

Regional District	2023 Volume (kg)	2023 Population*	Area (km <sup>2</sup> )*	Population Density	Collection Locations (#)	Capita serviced per location
Alberni-Clayoquot	690.2	35,891	6,588	5.45	10	3,589
Bulkley-Nechako	560.6	39,370	73,361	0.54	9	4,374
Capital	13,241.8	453,425	2,340	193.77	105	4,318
Cariboo	1,140.0	66,291	58,858	1.13	14	4,735
Central Kootenay	1,734.1	67,129	22,095	3.04	18	3,729
Central Okanagan	4,191.1	246,789	2,905	84.95	55	4,487
Columbia-Shuswap	942.1	61,505	28,929	2.13	13	4,731
Comox Valley	1,698.6	77,706	1,701	45.68	19	4,090
Cowichan Valley	2,221.0	94,941	3,475	27.32	22	4,316
East Kootenay	1,128.3	70,741	27,543	2.57	18	3,930
Fraser Valley	6,169.4	353,301	13,335	26.49	88	4,015
Fraser-Fort George	1,900.6	104,141	50,676	2.06	21	4,959
Kitimat-Stikine	732.6	40,558	104,461	0.39	8	5,070
Kootenay Boundary	718.9	35,189	8,082	4.35	9	3,910
Metro Vancouver	51,043.4	2,971,064	2,883	1,030.55	640	4,642
Mount Waddington	344.9	11,425	20,244	0.56	4	2,856
Nanaimo	4,724.9	183,039	2,038	89.81	45	4,068
North Okanagan	2,306.5	98,529	7,503	13.13	21	4,692
Northern Rockies	-	4,632	85,111	0.05	2	2,316
Okanagan-Similkameen	2,593.0	94,533	10,414	9.08	28	3,376
Peace River	393.5	65,487	117,391	0.56	14	4,678
Quathet (ex Powell River)	503.7	22,768	5,075	4.49	7	3,253
Skeena-Queen Charlotte	245.2	19,133	19,781	0.97	5	3,827
Squamish-Lillooet	952.0	54,923	16,310	3.37	13	4,225
Strathcona	1,264.1	51,676	18,278	2.83	14	3,691
Sunshine Coast	976.5	34,104	3,777	9.03	10	3,410
Thompson-Nicola	2,679.7	156,094	44,448	3.51	32	4,878
<b>Grand Total</b>	<b>105,096.7</b>	<b>5,514,384</b>	<b>757,602</b>	<b>7.08</b>	<b>1,244</b>	<b>4,433</b>

\*Source: Statistics Canada and Demographic Analysis Section, BC Stats, Ministry of Citizens' Services, Government of British Columbia (May 2024)



## Appendix 3 – Samples of HPSA Materials

 **HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

### How Consumers Can Return Unwanted Medications

 **Step 1**  
Identify unwanted medications by checking the expiry dates and consulting with your doctor. Always ensure your medications are stored in a locked area.

 **Step 2**  
Transfer medications such as tablets into a clear bag but keep liquids and creams in their original containers while removing your personal information. Do not mix sharps and medications.

 **Step 3**  
Find a local participating pharmacy on the Drop-Off Location Map.

Let's build a healthier and safer environment together.  
[www.healthsteward.ca](http://www.healthsteward.ca)  
FOR CONSUMER USE ONLY



 **HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

### How Consumers Can Return Used Medical Sharps

 **Step 1**  
Pick up a sharps container from your local participating pharmacy (subject to availability) or purchase one from a retailer.

 **Step 2**  
After use, place used medical sharps in the provided container, ensuring the stack of sharps stay below the lid closure line.

 **Step 3**  
Permanently close the container following the instructions and return it to the pharmacy.

Let's build a healthier and safer environment together.  
[www.healthsteward.ca](http://www.healthsteward.ca)  
FOR CONSUMER USE ONLY



 **Step 1**  
Identify unwanted medications by checking the expiry dates and consulting with your doctor. Always ensure your medications are stored in a locked area.

 **Step 2**  
Transfer medications such as tablets into a clear bag, but keep liquids and creams in their original containers while removing your personal information. Do not mix sharps and medications.

 **Step 3**  
Find a local participating pharmacy on the Drop-Off Location Map.

 **Step 1**  
Pick up a sharps container from your local participating pharmacy (subject to availability) or purchase one from a retailer.

 **Step 2**  
After use, place used medical sharps in the provided container, ensuring the stack of sharps stay below the lid closure line.

 **Step 3**  
Permanently close the container following the instructions and return it to the pharmacy.

### Unaided Believe Know What Safe to Do (Unaided) x Region (All Respondents)

	TOTAL		BC		MB		ON		PEI	
	2023 (n=1,941)	2021 (n=1,615)	2023 (n=401)	2021 (n=403)	2023 (n=577)	2021 (n=309)	2023 (n=664)	2021 (n=602)	2023 (n=299)	2021 (n=301)
<b>NET – ALL MEDICINE</b>	<b>75% ▼</b>	<b>82%</b>	<b>75%</b>	<b>80%</b>	<b>75%</b>	<b>79%</b>	<b>74% ▼</b>	<b>83%</b>	<b>81%</b>	<b>87%</b>
<b>SUBNET – All Rx medicine</b>	<b>71% ▼</b>	<b>79%</b>	<b>70% ▼</b>	<b>77%</b>	<b>73%</b>	<b>76%</b>	<b>71% ▼</b>	<b>80%</b>	<b>77%</b>	<b>86%</b>
<i>Rx medication</i>	<i>68% ▼</i>	<i>78%</i>	<i>67% ▼</i>	<i>76%</i>	<i>71%</i>	<i>75%</i>	<i>69% ▼</i>	<i>79%</i>	<i>61% ▼</i>	<i>84%</i>
<i>Rx lotions/ointments</i>	<i>59% ▼</i>	<i>69%</i>	<i>57% ▼</i>	<i>67%</i>	<i>61%</i>	<i>64%</i>	<i>59% ▼</i>	<i>69%</i>	<i>69%</i>	<i>78%</i>
<b>OTC medication</b>	<b>61% ▼</b>	<b>69%</b>	<b>57% ▼</b>	<b>67%</b>	<b>62%</b>	<b>63%</b>	<b>62% ▼</b>	<b>70%</b>	<b>70%</b>	<b>72%</b>
<b>Natural health products</b>	<b>53% ▼</b>	<b>60%</b>	<b>49% ▼</b>	<b>57%</b>	<b>52%</b>	<b>52%</b>	<b>54% ▼</b>	<b>62%</b>	<b>60%</b>	<b>62%</b>

### Location Awareness x Region

MEDICINE (All respondents)	TOTAL		BC		MB		ON		PEI	
	2023 (n=1,941)	2021 (n=1,600)	2023 (n=401)	2021 (n=398)	2023 (n=577)	2021 (n=306)	2023 (n=664)	2021 (n=598)	2023 (n=299)	2021 (n=298)
Claimed location awareness	49% ▼	56%	47%	53%	51%	49%	49% ▼	57%	52% ▼	66%
Proven location awareness	47% ▼	55%	46%	53%	48%	48%	47% ▼	56%	50% ▼	65%





MEDICINE (Usually have item)	TOTAL		BC		MB		ON		PEI	
	2023 (n=1,881)	2021 (n=1,546)	2023 (n=392)	2021 (n=379)	2023 (n=552)	2021 (n=292)	2023 (n=647)	2021 (n=583)	2023 (n=290)	2021 (n=292)
Claimed location awareness	49% ▼	55%	48%	53%	51%	50%	49% ▼	57%	53% ▼	66%
Proven location awareness	47% ▼	55%	46%	52%	49%	49%	48% ▼	56%	50% ▼	65%

### Source of Awareness of Collection Locations x Region (Among Those Aware Where to Take Each)

MEDICINE	TOTAL		BC		MB		ON		PEI	
	2023 (n=1,038)	2021 (n=904)	2023 (n=188)	2021 (n=218)	2023 (n=315)	2021 (n=149)	2023 (n=342)	2021 (n=328)	2023 (n=193)	2021 (n=209)
Pharmacy/drug store/pharmacist	53% ▼	60%	54%	53%	44%	60%	53% ▼	62%	65%	69%
Friends/family/word of mouth	19%	20%	17%	22%	22%	24%	20%	19%	20%	23%
Advertising/media/news, etc. <sup>§§</sup>	17%	n/a	18%	n/a	19%	n/a	16%	n/a	23%	n/a
Doctor/nurse/other medical professional	15%	18%	9%	14%	17%	15%	17%	19%	17%	11%
Internet/websites	11% ▼	15%	14%	14%	6%	10%	10% ▼	16%	11%	16%
Hospital	5%	6%	4%	5%	5%	4%	5%	6%	10% ▲	4%

# Awareness of How to Take to Collection x Region



		TOTAL		BC		MB		ON		PEI	
		2023 (n=1,941)	2021 (n=1,615)	2023 (n=401)	2021 (n=403)	2023 (n=577)	2021 (n=309)	2023 (n=664)	2021 (n=602)	2023 (n=299)	2021 (n=301)
 <b>TABLETS/PILLS</b>	Original container	70% ▼	75%	65%	71%	75%	80%	72%	76%	75%	80%
	Bag	15%	13%	20% ▲	14%	9%	9%	14%	14%	17%	11%
	Other	2% ▲	1%	4% ▲	1%	0%	1%	2%	1%	2%	1%
	Not sure	12%	11%	11%	15%	15%	11%	12%	10%	5%	8%
 <b>LIQUIDS</b>	Original container	76%	78%	73%	74%	77%	82%	76%	79%	84%	84%
	Bag	9% ▲	6%	12% ▲	6%	5%	6%	8%	6%	7%	5%
	Other	2%	2%	3%	1%	0%	0%	1%	2%	2%	1%
 <b>POWDERS</b>	Original container	72%	75%	66% ▼	72%	74%	77%	74%	76%	80%	78%
	Bag	11% ▲	8%	17% ▲	9%	7%	8%	10%	8%	10%	10%
	Other	1%	1%	4% ▲	<1%	0%	1%	1%	1%	3%	0%
	Not sure	15%	15%	14%	18%	18%	14%	16%	15%	7%	12%
 <b>OINTMENTS/LOTIONS</b>	Original container	74%	77%	72%	74%	77%	79%	75%	78%	6	81%
	Bag	10%	8%	13% ▲	8%	5%	7%	9%	8%	11%	8%
	Other	1%	1%	2%	1%	<1%	<1%	1%	2%	1%	0%
	Not sure	15%	14%	13%	17%	18%	14%	15%	13%	7%	11%



## Appendix 5 – BC Collection Sites

Fraser Pharmacy	Pharmasave #182	Costco Pharmacy #1092
Safeway Pharmacy #4925	Grace Pharmacy	Cordova Bay Pharmacy
London Drugs #56	Wal-Mart Pharmacy #3059	Shoppers Drug Mart #2141
Medicine Shoppe #163 - Surrey	Wal-Mart Pharmacy #3060	Shoppers Drug Mart #2276
FreshCo Pharmacy #4269	Southland Pharmacy	LG Pharmacy
Pharmasave Health Centre #002	Save-On-Foods Pharmacy #988	Pure Integrative Pharmacy #18
Drugstore Pharmacy #8588	Saigon Pharmacy	Family Care Pharmacy #2
Shoppers Drug Mart #0263	Safeway Pharmacy #4941	Metrocare Pharmacy
Estevan Pharmacy Limited	Loblaw Pharmacy #1563	Wal-Mart Pharmacy #1112
Shoppers Drug Mart #0258	Save-On-Foods #918	Fort Royal Pharmacy
London Drugs #55	Safeway Pharmacy #4934	Princeton Pharmacy
MacDonalds Prescriptions #5	Bain's Pharmacy	Shoppers Drug Mart #2288
Medicine Shoppe #168	Island Pharmacy #2	Medisave Pharmacy #7
Safeway Pharmacy #4909	Shoppers Drug Mart #2249	Save-On-Foods Pharmacy #981
Island Pharmacy #10	Safeway Pharmacy #4967	Pharmasave Health Centre #064
FreshCo Pharmacy #4270	Shoppers Drug Mart #2274	Medicine Guru
Alert Bay Drugs	Peoples Drug Mart #134	Choices Pharmacy
Pharmasave #257	Fraser Heights Pharmacy Ltd	Save-on-Foods Pharmacy # 916 - Sapperton
Pharmasave #102	Safeway Pharmacy #4960	Pharmachoice #9045
Pricesmart Foods #2281	Freshco Pharmacy #4257	Medicine Shoppe #321
Rexall #7110	Shoppers Drug Mart #0227	Pharmasave #089 Tabor Plaza
Rx Drug Mart #1000	Shoppers Drug Mart #0231	Pacific Pharmacy #2
Pharmasave #213	Shoppers Drug Mart #248	Suncoast Pharmacy
Shoppers Drug Mart #0214	Rexall Drug Store #7114	Safeway Food & Drug Pharma #082
Pharmasave #106	Gateway Pharmacy	Family Care Pharmacy #3
Central Drugs - Dunsmuir	Central Drugs - Brickyard	MJs Natural Pharmacy #3
Central Park Pharmacy	Pharmachoice Pharmacy #9063	Medicine Shoppe #325

PharmaChoice #9062	Shoppers Drug Mart #0228	Shoppers Drug Mart #2252
Shoppers Drug Mart #290	Shoppers Drug Mart #2237	Inwell Pharmacy Metrotown
Shopper Drug Mart # 291	Safeway Pharmacy #4936	Shoppers Drug Mart #2243
Shoppers Drug Mart #255	Save-On-Foods Pharmacy #965	Pharmasave #081
Shoppers Drug Mart # 237	Save-On-Foods Pharmacy #935	Broadway Pharmasave #73
Low Cost Western Pharmacy	Save-On-Foods Pharmacy #2216	Pharmasave #086
Save-On-Foods Pharmacy #2207	London Drugs #47	YPS Denman Pharmacy
Shoppers Drug Mart #0210	Drugstore Pharmacy #1562	Save-On-Foods Pharmacy #940
Nelson Clinic Pharmacy	Safeway Food & Drug Pharma #161	Pharmasave # 026
Save-On-Foods Pharmacy #962	Scott Road Pharmacy	Shoppers Drug Mart #2109
Shoppers Drug Mart #281	Costco Pharmacy # 54	Pharmasave Health Centre #098
Shoppers Drug Mart #2133	Save-On-Foods Pharmacy #984	Pharmasave #1002 -Bridge Pharmacy
Sidney Pharmacy II	Costco Pharmacy # 158	Medicine Shoppe #333
Barriere IDA Pharmacy	Lallicare Pharmacy #1	Forbes Pharmacy #1007
Safeway Food & Drug Pharma #4963	Save-On-Foods Pharmacy #921	Express Scripts Canada Pharmacy
Tsawwassen Pharmacy	Shoppers Drug Mart #2267	Coal Harbour Pharmacy
Shoppers Drug Mart #3007	Nester's Pharmacy Ltd	Pharmcity Drugs #3
Laurel Prescriptions	Village Pharmacy	Askew's Pharmacy
Safeway Pharmacy #4903	Safeway Pharmacy #4901	YYoung Medicine Mart Main
Shoppers Drug Mart #2282	Shoppers Simply Pharmacy #3082	Agassiz Pharmacy
Pharmasave #115	Steveston Pharmacy	Shoppers Drug Mart #2297
London Drugs #16	Central Drugs - Beban Plaza	Golden Ears Pharmacy
Fort Nelson Pharmacy	Save-On-Foods Pharmacy #2242	Sullivan Pharmacy Inc
Fruitvale IDA Pharmacy	Northmount Pharmacy Ltd	The Pharmacy West End
Pharmasave #120	Downtown Clinic Pharmacy	Rexall Drug Store #7157
Healthside Pharmacy	Central Drugs - Lantzville	Pharmasave #082
Skaha Rexall Pharmacy #7179	Wal-Mart Pharmacy #3098	Salt Spring Pharmacy
Gonzales Pharmacy	Save-On-Foods Pharmacy #2208	Grove Pharmacy

Shoppers Drug Mart #2222	Safeway Food & Drug Pharma #4900	Willowbrook Pharmacy
Ashcroft IDA Pharmacy	Rexall #7102	Wal-Mart Pharmacy #1119
Save-On-Foods Pharmacy #990	Pharmasave Health Centre # 001	Shoppers Drug Mart #2264
Shoppers Drug Mart #2121	Peoples Drug Mart #147	Cloud Pharmacy
Peachland Pharmacy	Kripps Healthcare Rx	Medicine Shoppe #332
Howe Sound Pharmacy Ltd	Pharmasave #214	Sparwood Remedy's Rx
Alberto Pharmacy No.1	Safeway Pharmacy #4932	Evergreen Pharmacy
Save-On-Foods #923 - Tillicum	Safeway Food & Drug Pharma #23	Westin Pharmacy LTD.
Shoppers Drug Mart #2122	Garlane Pharmacy Ltd.	Family Care Pharmacy #4
Pharmasave #250	Save-On-Foods Pharmacy #987	Squamish Pharmacy
London Drugs #17	Pharmasave #255	University Heights Pharmacy
Rexall #7149	Shoppers Drug Mart #2212	The Drive Pharmacy
Save-On-Foods Pharmacy #963	Shoppers Drug Mart #0287	Thrifty Foods and Pharmacy #29
Corning Drugs Ltd #2	Gladwin Pharmacy	Sterling Centre Remedy's Rx
Third Ave Evergreen Pharmacy	Suncoast Pharmacy #15	Rexall #7159
Pharmasave #79	London Drugs #12	Manshadi Pharmacy #2
Shoppers Drug Mart #2257	Pharmasave #1100	Latoria Pharmacy
Boomer Drugs	Shoppers Drug Mart #274	Yale Road Pharmacy
Loblaws Pharmacy #1518	Pharmasave #043	Loblaws Pharmacy #1532
Locks Prescription Pharma Ltd	Aaronson's Pharmacy (Cook St.) Ltd.	Medlandia Compounding Pharmacy
London Drugs #02	Shoppers Drug Mart #0273	BC Drugs Pharmacy
London Drugs #35	London Drugs #14	Pharmasave #095
Shoppers Drug Mart #2107	Save-On-Foods Pharmacy #2213	Admirals Pharmasave #285
Shoppers Drug Mart #0275	Heart IDA Farfield Pharmacy	Wal-Mart Pharmacy #1113
Medical Centre Pharmacy	Pharmasave Health Centre #010	Pharmasave Health Centre #049
Safeway Pharmacy #4902	Shoppers Drug Mart #0286	Garrison Pharmacy
Rexall Drug Store #7170	Minoru Pharmacy	JC Pharmacy
Shoppers Drug Mart #2208	Pharmasave #008	Shoppers Drug Mart #2143
Drugstore Pharmacy #1517	Wal-Mart Pharmacy #3070	Tang's Prescriptions

Rexall #7171	Pratts Compounding Pharmacy	Grays Compounding Remedy RX
Pharmasave #006	West 10th Medical Pharmacy	Pharmasave #287
Shoppers Drug Mart #2260	London Drugs #15	Pure Integrative Pharmacy #27
Somerset Pharmacy Services	Pharmasave #249	Remedy's Rx #367
McCue Pharmacy	Shoppers Drug Mart #0276	Courtenay Pharmacy
London Drugs #36	Kornak & Hamms Pharmacy	London Drugs #85
Pharmasave Health Centre #015	Shoppers Drug Mart #2125	Pharmasave Health Centre #005
Rexall #7121	Rexall #7104	Loblaw Pharmacy #4590
Medicine Shoppe #195	Pharmasave #075-Telepharmacy	Langdon Pharmacy
Drugstore Pharmacy #1519	Safeway Pharmacy #4964	Cridge Family Pharmacy
Pharmasave #211	Simples Drugs	Vital Health Pharmacy
Pharmasave #246	Loblaw Pharmacy #4980	Shoppers Drug Mart #2289
Pharmasave #198	Loblaw Pharmacy #1522	Rexall #7161
Fort St John Phrm&Wellness Ctr	Kingstons Pharmacy	Shoppers Drug Mart #2131
Pharmasave Oak Bay #152	Shoppers Drug Mart #0260	Pharmasave #100
Nolan's Pharmasave Drugs #222	Pharmasave Health Centre #011	Anchor Compounding Pharmacy
Costco Pharmacy # 51	Wal-Mart Pharmacy #3183	Save-On-Foods Pharmacy #2210-W
Shoppers Drug Mart #0219	Save-On-Foods Pharmacy #957	HealthPlus Pharmacy #2
London Drugs #37	Save-On-Foods Pharmacy #903	Shoppers Drug Mart #2254
Shoppers Drug Mart #0278	Medicine Shoppe #169	Pure Integrative Pharmacy #17
Shoppers Drug Mart #2224	Manshadi Pharmacy	Wal-Mart Pharmacy #1100
Wilson Pharmacy	Save-On-Foods Pharmacy #922	Medicine Shoppe #350
Edmonds Pharmacy	Omnicare Pharmacy	Safeway Pharmacy #4976
IGS Value Drug Mart	Loblaw pharmacy #1557	Pure Pharmacy #24
London Drugs #18	Freshco Pharmacy #4256	Naz's Pharmacy #3
Health Hub	Yale Pharmacy	Rainforest Wellness Pharmacy
Mednow Pharmacy	Thrifty Foods and Pharmacy #13	Innomar Pharmacy
Safeway Food & Drug Pharma #165	Abby Pharmacy	Shoppers Drug Mart #2139

Shoppers Drug Mart #2207	Pharmasave #202	Shoppers Drug Mart #2113
Save-On-Foods Pharmacy #2235	Jeff's IDA Pharmacy	Heritage Park Pharmacy
Dyck's Pharmacists (Springfield)	Save-On-Foods Pharmacy #996	Cottonwood Pharmacy Remedy's RX
Shoppers Drug Mart # 2248	Remedy's RX #298	Shoppers Drug Mart #2241
Save-On-Foods Pharmacy #954	Bonsor Pharmacy	Community Apothecary
Pharmasave #296	Medicine Shoppe #175 (The)	Loblaw Pharmacy #4399
Rexall #7177	Pharmasave #022	Pharmasave #067
Hogarths Clinic Pharmacy Ltd	Cool-Aid Dispensary	Fleetwood Pharmacy Remedy'sRX
Shoppers Drug Mart #2217	Loblaw Pharmcy #1526	Lonsdale Pharmacy
Salmo Valley Pharmacy	Pharmasave #162	Shoppers Drug Mart # 2245
London Drugs #19	Shoppers Drug Mart #0269	Shoppers Drug Mart #2115
Fraser Canyon Pharmacy #312	Wal-Mart Pharmacy #3163	Pharmasave Heath Centre # 012 - Langley City
Shoppers Drug Mart #2123	Wal-Mart Pharmacy #3169	Central Lonsdale Pharmacy
Shoppers Drug Mart #0223	Wal-Mart Pharmacy #3199	Lonsdale & 3rd Pharmacy
Heart IDA at Shelbourne Plaza	London Drugs #61	Mt. Lehman Pharmacy Ltd.
Loblaw Pharmacy #1520	Shoppers Drug Mart #0277	Aspen Remedy's Rx Pharmacy
Medical Centre Prescriptions	Wal-Mart Pharmacy #3188	Shoppers Drug Mart #2112
Sunset Pharmacy Ltd	Shoppers Drug Mart #2200	Healthcare Pharmacy #2
Loblaw Pharmacy #4981	Shoppers Drug Mart #2201	Carmi Remedy'sRx
Shoppers Drug Mart #2259	Pharmasave #87	Shoppers Drug Mart #2287
London Drugs #25	Drugstore Pharmacy #1525	Miracle Prescriptions Remedy's Rx
Shoppers Drug Mart #0271	Save-On-Foods Pharmacy #983	Medicine Shoppe Pharmacy #358
Safeway Pharmacy #4955	Gourlay's Golden Pharmacy	Wellness Pharmacy No.6
Safeway Food & Drug Pharma #4968	Nakusp Pharmachoice	Promontory Pharmacy
Rx Drug Mart #1001	Save-On-Foods Pharmacy #970	Pharmasave Health Centre #017
MacDonalds Prescriptions #3	Save-On-Foods Pharmacy #992- Willoughby	Capitol Hill Pharmacy
MacDonald's Prescriptions #4	Loblaw Pharmacy #1556	Peace Pharmacy
MacDonalds Prescriptions #2	Shoppers Drug Mart #2203	Longevity Compounding Pharmacy



Rexall #7187	Wescana Pharmacy #03	Oval Integrative Pharmacy
Wal-Mart Pharmacy #3109	UVIC Campus Pharmacy	Save-On-Foods Pharmacy #947
Pharmasave #190	Save-On-Foods Pharmacy #982	Pier Health Resource Centre
Black's Pharmacy	Wellness Pharmacy No.8	Rx Ram Pharmacy Specialists (Millstone)
Wal-Mart Pharmacy #3057	Loblaw Pharmacy #4613	New Denver Community Pharmacy and Telepharmacy
Shoppers Drug Mart #2215	Fraser PharmaChoice	Pharmasave Health Centre #094
Logan Lake IDA Pharmacy & Telepharmacy	Thrifty Foods and Pharmacy #19	Wellness Pharmacy NO.3
Mann's Prescription Pharmacy	Parkridge Pharmacy & Health Centre	Shafa Pharmacy
Pharmasave #148	Save-On-Foods Pharmacy #2217	Homelinx Pharmacy
New West Pharmachoice	Save-On-Foods Pharmacy #2214	Medicine Shoppe #361
Pharmasave #205	Wal-Mart Pharmacy #3651	Elkford I.D.A Pharmacy
Wal-Mart Pharmacy #3025	Similkameen Pharmacy	The Pharmacy Langley
Davies Prescriptions	Shoppers Drug Mart #2236	Aldergrove Medical Pharmacy LT
Pricesmart Foods Pharmacy #2274	Island Pharmacy #8	Terra Nova PharmaChoice
Rexall Drug Store #7169	Apex Pharmacy	Gordon Head Pharmacy
Pharmasave #139	Pharmasave Health Centre #024	Peoples Pharmacy #377
Loblaw Pharmacy #1521	Pharmawest Pharmacy	Seabird Pharmacy
Freshco Pharmacy #4252	Harbourview Drugstore	Queens Apothecary Ltd
London Drugs #03	North West Pharmacy	We Care Pharmacy
Safeway Food & Drug Pharma #4918	New Life Pharmacy	Pharmasave Health Centre #1110
Shoppers Drug Mart #2218	Loblaw Pharmacy #4612	My Pharmacy
Valley Evergreen Pharmacy	Burnaby Square Pharmacy	King George Medic Pharmacy
Wal-Mart Pharmacy #3008	Shoppers Drug Mart #2213	Town Centre Pharmacy
Rexall Pharmacy #7136	Shoppers Drug Mart #3076	Dean Pharmacy
Pharmachoice Pharmacy #9072	Meadows Pharmacy	Fortune Creek Pharmacy
Boundary Pharmacy	Drugstore Pharmacy #1558	Pharmasave #230
London Drugs #39	Loblaw Pharmacy #1554	Super-Care Pharmacy
Pharmasave #280	Save-On-Foods Pharmacy #2289	Powell River Pharmacy

Save-On-Foods Pharmacy #919	Shoppers Drug Mart #2221	Wilson Pharmacy
Medical Tower Drugs LTD	Shoppers Drug Mart #2211	Ritecare Pharmacy
Safeway Pharmacy #4919	Loblaws Pharmacy #1553	C.R.C Drugs
Safeway Food & Drug Pharma #140	Loblaw Pharmacy #4627	Kleo's Pharmacy Remedy's Rx
Pharmasave #178	Wal-Mart Pharmacy #5777	Rexall Pharmacy #7163
Pharmasave # 108	Save-On-Foods Pharmacy #948	Northview Pharmacy
London Drugs #04	Shoppers Drug Mart #2204	The Medicine Shoppe Pharmacy #367
Lakeside Pharmacy	Shoppers Drug Mart #2223	Pure Integrative Pharmacy #19
Shoppers Drug Mart #2256	Rexall #7174	Clayton Heights Pharmacy
Pharmasave #107	Pharmasave #253	Collingwood Pharmacy
Safeway Food & Drug Pharma #53	Wal-Mart Pharmacy #5776	HealthRX Pharmacy
Rx Drug Mart #1002	Eastside Pharmacy	SafeMed Pharmacy
London Drugs #28	Wal-Mart Pharmacy #5834	Save-On-Foods Pharmacy #985
Pharmasave #105	Safeway Pharmacy #4912	Continental Pharmacy #2
London Drugs #41	Save-On-Foods Pharmacy #929	Shoppers Drug Mart #2227
Shoppers Drug Mart #2228	Morgan Creek Medicine Centre	Wal-Mart Pharmacy #1192
Lancaster Prescriptions #4	Pharmasave Health Centre #003	Pharmasave #21
Shoppers Drug Mart #0253	Loblaw Pharmacy #4983	Platinum Care Pharmacy
Shoppers Drug Mart #0211	Save-On-Foods Pharmacy #979	Wal-Mart Pharmacy #1206
Cates Medicine Centre	Pharmasave #1025	Wal-Mart #1205
Shoppers Drug Mart #0234	Pharmasave #028	Wal-Mart #1207
Shoppers Drug Mart #0246	Medisave Pharmacy #4	Wal-Mart #1208
Shoppers Drug Mart #0272	Langley IDA Pharmacy	Naz's Pharmacy #4
Shoppers Drug Mart #2127	Save-On-Foods Pharmacy #967	Med-X Pharmacy Ltd.
Save-On-Foods Pharmacy #909	Save-On-Foods Pharmacy #933	Forbes Pharmacy
Shoppers Drug Mart #0201	Shoppers Drug Mart #2238	PharmaChoice Maple Ridge Pharmacy
Shoppers Drug Mart #0205	Winfield IDA Pharmacy	Chemmart Pharmacy
Pharmasave #206	Mark's Marine Pharmacy	Northshore Drugstore Remedy's RX

Shoppers Drug Mart #0222	Maggie's Pharmacy	Save-On-Foods Pharmacy #995 - Pitt Meadows
Shoppers Drug Mart #0232	Save-On-Foods Pharmacy #907	Shoppers Drug Mart #2210
Delta Prescription Clinic	Shoppers Drug Mart #2226	Dawson Pharmacy
Pharmasave #1106	Memorial Compounding Pharmacy	The Village Pharmacy
Shoppers Drug Mart #0251	Save-On-Foods Pharmacy #939	Coastal Care Pharmacy # 2
Safeway Pharmacy #4973	Drugstore Pharmacy #1555	Okanagan Pharmacy
Shoppers Drug Mart #0265	Salmon Arm Prescription Centre	Peoples Pharmacy
Shoppers Drug Mart #0280	Shoppers Drug Mart #2246	Pharmasave #018
Shoppers Drug Mart #0225	London Drugs #67	Brookwood Remedy'sRX
Safeway Food & Drug Pharma #4958	Rage's Pharmacy	Garden Park Pharmacy #2
Pharmasave #151	Pure Integrative Pharmacy #10	Hillcrest Pharmacy
Shoppers Drug Mart #221	Wal-Mart Pharmacy #1011	We Care Pharmacy # 3
Shoppers Drug Mart #0233	Wal-Mart Pharmacy #5838	Loblaw Pharmacy #1551
Shoppers Drug Mart #257	Pharmasave Health Centre # 027	The Pharmacy Kitsilano (Pharmachoice)
Shoppers Drug Mart #0217	Wal-Mart Pharmacy #1018	Medicine Shoppe #379
London Drugs #42	Forbes Pharmacy Millstream	Cowrie Pharmacy
Regency Medicine Centre	Medicine Shoppe #221	Shoppers Drug Mart #2161
Pharmasave #232	Pharmasave #265	Shoppers Drug Mart #2160
Shoppers Drug Mart #0244	Costco Pharmacy #259	Save-on-foods Pharmacy #991
Shoppers Drug Mart #208	Pharmasave Health Centre #029	Pure Integrative Pharmacy #21
Lancaster Prescriptions #1	McKesson Spclty Prescript Svcs	Pharmasave Health Center #1008 - Metrotown
Shoppers Drug Mart # 230	Safeway Pharmacy #4911	Indigo Pharmacy Group
Shoppers Drug Mart #262	Strathcona Pharmacy	Biopro Biologics Pharmacy
Heart IDA Cadboro Bay Pharmacy	Island Pharmacy #3	Guildford Drug Ltd
Shoppers Drug Mart #0216	London Drugs #70	Wal-Mart Pharmacy #3652
Eagle Valley Pharmacy Ltd	Medicare Pharmacy	PharmaChoice South Slope
Shoppers Drug Mart #0212	Pacific Prescriptions & Medical Supplies No.2	Hillside Family Pharmacy
Summerland Guardian Pharmacy	The Pharmacy Westview	Healthcare Pharmacy

Shoppers Drug Mart #0203	Naz's Pharmacy No. 5	Dundas Pharmacy
Shoppers Drug Mart #279	Careville Pharmacy Fleetwood	Thrifty Foods and Pharmacy #9481
Shoppers Drug Mart # 226	Shoppers Simply Pharmacy #2285	Pharmasave #276
Safeway Pharmacy #4916	Lougheed Pharmacy	Express Care Pharmacy
Rexall #7111	Continental Pharmacy	Rose Valley Pharmacy Remedy's Rx
Shoppers Drug Mart #0242	Glovers Medicine Centre Pharma	Safeway Pharmacy #4977
Safeway Pharmacy #4928	Safeway Food & Drug Pharma #4917	Wal-Mart Pharmacy #1181
Mary's pharmacy	McCallum Pharmacy	Pharmasave Heath Centre #1010
Shoppers Drug Mart #0252	Loblaw Pharmacy #4616	Pharmasave Health Centre #1011
Owl Drugs	Loblaw Pharmacy #1531	Cascade Pharmacy
Shoppers Drug Mart #0202	Shoppers Drug Mart #2216	Reid Street Pharmacy
Safeway Food & Drug Pharma #4942	Shoppers Drug Mart #2250	YNP Dunbar Pharmacy
Safeway Pharmacy #4956	Shoppers Drug Mart #2273	49TH PARALLEL PHARMACY
Save-On-Foods Pharmacy #968	Shoppers Drug Mart #3077	Rutland Medical Pharmacy
Shoppers Drug Mart #2153	Main Station Pharmacy	Turtle Bay Pharmacy
Forbes Pharmacy - Queen Charlotte	RX Counter	Davie Pharmacy
Nolann's Pharmacy	HealthPlus Pharmacy	Shoppers Drug Mart #288
Save-On-Foods Pharmacy #924	Ackroyd Pharmacy	Pure Integrative Pharmacy #23
Naz's Prescription Plus Pharmacy	Shoppers Drug Mart #2239	PG Gateway Pharmacy
Campbell River Health & Drug Store	Pharmasave #260	Better Me Pharmacy
Pharmasave #244	Family Care Pharmacy	Bell Pharmacy
London Drugs #50	Surlang MedCentre	Townline Pharmacy
Loblaw Pharmacy #1523	Nanoose Pharmacy	Winmed Pharmacy
Loblaw Pharmacy #1564	Glover Remedy's Rx 1011	Save-On-Foods Pharmacy #2224
Costco Pharmacy # 163	Living Room Pharmacy	Shoppers Drug Mart #2247
Harvard Pharmacy	Island Pharmacy #06	Nester's Pharmacy & Wellness - Squamish
Super Grocer & Pharmacy	Columbia Prescription X- press	Chilliwack Pharmacy
Loblaw Pharmacy #1559	Low Cost Western Pharmacy # 2	Fraser Outreach Pharmacy

Save-On-Foods Pharmacy #952	Save-On-Foods Pharmacy #2215	Shoppers Drug Mart #2144
Medicine Shoppe #148	Save-On-Foods Pharmacy #930	Brookwood Remedy's Rx Pharmacy #2
Costco Pharmacy # 59	Pharmasave Health Centre #080	Shoppers Drug Mart
Pharmasave Health Centre #1000	Wellness Pharmacy No. 4	Wallace Pharmacy Ltd.
PDC Pharmacy	Otter Co-op Pharmacy	Shoppers Drug Mart #2118
Costco Pharmacy # 55	Pharmasave #1101	Sardis pharmacy
London Drugs #51	Shoppers Drug Mart #2251	Pocketpills
Pharmasave #242	Shoppers Drug Mart #2279	Vanderhoof Medicine Centre
Loblaw Pharmacy #1560	Costco Pharmacy #552	Imperial Neighbourhood Pharmacy
Drugstore Pharmacy #6722	London Drugs #71	Central Drugs - Pacific Station
Medicine Shoppe #240	Shoppers Drug Mart #2205	Save on Foods Pharmacy # 2227
Save-On-Foods Pharmacy #928	Cranbrook IDA Pharmacy	Pharmacy Apoteka
Save-On-Foods Pharmacy #966	Lincoln Pharmacy & Coquitlam Travel Clinic	Pharmasave Willowbrook# 1017
Rexall Drug Store #7103	Shoppers Drug Mart #2277	PRO-HEALTH PHARMACY # 2
Loblaw Pharmacy #1524	Wal-Mart Pharmacy #1015	Pinetree Pharmacy
London Drugs #52	Pheonix Pharmasave #037	Shoppers Drug Mart #2263
Save-On-Foods Pharmacy #969	Prosper Pharmacy NO.3	Best Care Pharmacy
Costco Pharmacy # 155	MJs Natural Pharmacy #2	Scottcare Pharmacy
Safeway Pharmacy #4948	Save-On-Foods Pharmacy #2228	Dyck's Pharmacists IDA (Glenmore)
Costco Pharmacy # 161	The Pharmacy Main Street (Pharmachoice)	Pharmasave #294 Orchards Walk
Thrifty Foods and Pharmacy #9464	Wellness Pharmacy No. 5	Save-On-Foods Pharmacy #2225
Safeway Pharmacy #4939	Pharmasave #96	Indigo Pharmacy Commercial
Kroll's Surrey Pharmacy Ltd	Pandora Pharmacy	Tablet Pharmacy
Shoppers Drug Mart # 238	London Drugs #72	Wal-Mart Pharmacy #1213
Shoppers Drug Mart #0267	Loblaw pharmacy #4382	Landmark Pharmacy
Safeway Pharmacy #4913	Fraser Lake Medicine Centre	Pure Integrative Pharmacy #25
Shoppers Drug Mart #0254	Universal Pharmacy	Pure Integrative Pharmacy #26
Save-On-Foods Pharmacy #977	Care N Cure Pharmacy	Save on Foods Pharmacy #2246

Marks Pharmacy	Medicine Shoppe #268	Mountain View Pharmacy (Pharmachoice)
Shoppers Drug Mart #213	London Drugs #73	Hub Pharmacy
Loblaws Pharmacy #4614	Pharmasave #32	Seymour Pharmacy
Pharmasave Health Centre #1022	ULTRACARE GUARDIAN PHARMACY #2	Fort Royal Pharmacy Oak Bay
Lambert-Kipp Pharmacy Ltd	Pharmasave Health Centre #038	Medicine Shoppe #402
Safeway Pharmacy #4931	Shoppers Drug Mart #2266	Wellness Pharmacy No.9
PharmaChoice #007	Medicine Shoppe #253	Cridge Family Pharmacy 2
Pharmasave Health Centre #207	Rexall Drug Store #7126	Thrifty Foods Pharmacy #9480
London Drugs #05	Hardy Bay Drug Store	Save-On-Foods Pharmacy #2244
Harvest Drive Pharmacy	Crystal Pharm & Medical Supply	Save-On-Foods Pharmacy #2202
London Drugs #06	Pharmasave #284	All Cure Pharmacy
Save-On-Foods Pharmacy #980	Shoppers Drug Mart #2158	London Drugs No. 88
Save-On-Foods Pharmacy #932	Shoppers Drug Mart #2299	Otter Co-Op Pharmacy (Mt. Lehman)
Safeway Food & Drug Pharma #126	Burke Mountain Pharmacy	Pharmacy 24 No. 2
Corning Drugs Ltd.	Pharmasave #278	Community Outreach Pharmacy
Shoppers Drug Mart #2231	London Drugs #75	Pharmasave Gladwin
Save-On-Foods Pharmacy #943	Aldergrove Community Pharmacy	Medicine Shoppe Pharmacy #406
Safeway Pharmacy #4906	London Drugs #74	DUNCAN PHARMACY
Safeway Pharmacy #4920	Gain Pharmacy	Wellness Pharmacy #13
Shoppers Drug Mart #0204	Shoppers Drug Mart #2271	Pharmasave Health Centre #1023
Safeway Pharmacy #4980	Pure Pharmacy Health Centre #01	Save On Foods Pharmacy #2250
Shoppers Drug Mart #0261	Save-On-Foods Pharmacy #910	Pharmachoice Pharmacy # 9072
Safeway Pharmacy #4979	Save-On-Foods Pharmacy #937	Pharmasave Lions Gate
London Drugs #44 - Park Royal	Pharmasave #267	LifeConnect Pharmacy
Rx Drug Mart #1003	Script Care Pharmacy	Medicine Shoppe #409
Hart Drug Mart	Lynnvalley Pharmacy	Seymour Pharmacy #2
Save-On-Foods Pharmacy #951	Medicine Shoppe #259	Shoppers Drug Mart #2100

Phoenix Pharmacy	Save-On-Foods Pharmacy #942	London Drugs #90
London Drugs #07- Hastings	Rexall Drug Store #7182	Save on foods Pharmacy #2252
Service Plus #3	Rexall Drug Store #7152	Pharmasave #1020
Kaslo drugs Ltd	Shoppers Drug Mart #2292	Katzie Pharmacy
Safeway Pharmacy #4924	Rexall #7127	Balanced Health Integrative Pharmacy
Central Drugs - Dufferin	Costco Pharmacy #548	Little Prairie Pharmacy
Pharmasave #248	Forbes Pharmacy Goldstream	Pure Integrative Pharmacy #29
Save-On-Foods Pharmacy #946	Pharmasave #034	We Care Pharmacy #2
Save-On-Foods Pharmacy #915 - Cranbrook	Shoppers Drug Mart #2283	Barnet Pharmacy
Costco Pharmacy #255	City Centre Remedy'sRx	Pharmasave Riverbend 1033
Loblaw Pharmacy #1527	Mount IDA Pharmacy	PeerConnect Pharmacy
Loblaw Pharmacy #4534	Thrifty Foods and Pharmacy #23	Pharmasave # 1029
Wal-Mart Pharmacy #3167	Shoppers Drug Mart #2275	Guardian Sunstone Pharmacy
Safeway Pharmacy #4974	Wal-Mart Pharmacy #5853	Forbes Pharmacy Sooke
Loblaw Pharmacy #6708	Wescana Pharmacy #06	Pharmasave Cumberland #1015
Save-On-Foods Pharmacy #904	Shoppers Drug Mart #3079	Otter Co-op at Parallel Pharmacy
Costco Pharmacy #256	London Drugs #76	Pharmasave Aberdeen
Loblaw Pharmacy #6732	Wal-Mart Pharmacy #1093	Eagle Landing Pharmacy
Save-On-Foods Pharmacy #973	Pharmsave Health Centre #045	Care First Pharmacy
Save-On-Foods Pharmacy #971	Shoppers Drug Mart #2290	Well Pharmacy
Thrifty Foods and Pharmacy #06	Naz's Pharmacy #2	Lifecare Pharmacy
Pharmasave Health Centre #020	Wellness Pharmacy #2	Cridge Family Pharmacy 3
Island Pharmacy #7	Save-On-Foods Pharmacy #2263	Medicine Shoppe #414
Country Grocer Pharmacy	Shoppers Drug Mart #2291	Medicine Shoppe #415
Urban Fare Pharmacy #7614	Safeway Pharmacy #4908	RX Peoples Pharmacy
Cove Pharmacy	Medicine Shoppe Pharmacy #254	Enhance RX
London Drugs #54 -Tillicum Road	Thrifty Foods Pharmacy #9471	Montrose Pharmacy

London Drugs #53	Pharmasave Health Centre #099	Whole Health Pharmacy
Shoppers Drug Mart #0241	Lallicare Pharmacy #2	Pharmachoice Langford Pharmacy
Wellness Pharmacy	Robins Pharmacy	Joe's Family Pharmacy
Drugstore Pharmacy #6734	Wal-Mart Pharmacy #1104	Easecare Pharmacy
Save-On-Foods Pharmacy #902	Nanaimo Pharmacy	Oceanside Pharmacy
Medicine Shoppe #156	Pure Integrative Pharmacy #4	Clayton Heights Care First Pharmacy
Wal-Mart Pharmacy #3158	Shoppers Drug Mart #2270	Shoppers Drug Mart Store #2262
Munro's Sorrento Prescriptions	Pharmasave # 056	Columbia River Pharmacy
Pharmasave #203	Imperial Pharmacy #2	Shoppers Drug Mart Store #2134
Loblaw Pharmacy #1528	Pharmasave #1021	Pure Integrative Pharmacy #31
Pharmasave #154	Shoppers Drug Mart #2255	Pharmasave #1016
Rexall #7175	Alouette Pharmacy	Total Care RX
London Drugs #46	Pharmasave Health Centre #059	Two Nice Guys Pharmacy
Kerrisdale Pharmacy	Medicine Shoppe #281	Uptown Drugs Peoples Pharmacy
Shoppers Drug Mart #0268	Shoppers Drug Mart #2244	Central Drugs - Colville
Point Grey Pharmacy	Pharmasave Health Centre #051	Pharmasave #1088
Victoria Compounding Pharmacy	Silvermere Pharmacy #2	Save-On-Foods Pharmacy #2237
London Drugs #08	Silveremere Pharmacy	Pharmasave Kensington
London Drugs #09 - Guildford	Shoppers Drug Mart #2294	Budget Pharmacy
Rexall #7137	Island Pharmacy #4	North Road Pharmasave
Finlandia Pharmacy	Save-On-Foods Pharmacy #2221	Prime Cure Pharmacy
Loblaws Pharmacy #4617	Save-On-Foods Pharmacy #993	Weldon Pharmacy
Shoppers Drug Mart #2156	London Drugs #77	Parksville Pharmacy
Pender Island Pharmacy	Shoppers Drug Mart #2295	Tablet Pharmacy Qualicum
London Drugs #29	Shoppers Drug Mart #2225	Pharmasave #1037
Frontier Street Pharmacy I.D.A	London Drugs #78	Save-on-Foods Pharmacy #2255
Pharmasave #142	Pure Integrative Pharmacy #5	GOOD FAITH PHARMACY
Rexall Drug Store #7117	Shoppers Drug Mart #2234	Pharmasave Abbott St



Shoppers Drug Mart #0283	Pharmacy Drugstore	Granville Pharmacy
Save-On-Foods Pharmacy #936	Save-On-Foods Pharmacy #2249	Kiwi Pharmacy & Wellness
Save-On-Foods Pharmacy	London Drugs #80	French Creek Pharmacy
Save-On-Foods Pharmacy #931	Peninsula IDA Pharmacy	GAETZ PHARMASAVE
Shoppers Drug Mart #0236	Pacific Pharmacy #1	Healing Pharmacy
Safeway Pharmacy #4972	Safeway Food & Drug Pharma #4970	Urban Care Pharmacy
Golden Family Pharmacy	Wal-Mart Pharmacy #1106	Wal-Mart Pharmacy #1214
Medicine Shoppe #116	Pharmasave #275	Juniper Pharmacy
Island Pharmacy #1	Thrifty Foods and Pharmacy #24	Pharmasave Northwoods Village
Canpharm Drugs	Deep Cove Pharmacy	Divine Pharmacy
Medicine Shoppe #255	St Georges Pharmacy	SafeMed Pharmacy Mountain Hwy
Jericho Pharmacy & Health Food Store	Mediglen Pharmacy	Metrolife Pharmacy
Armstrong Pharmacy and Wellness Centre	WellCare Rx	Healthmart Pharmacy
Ingram Clinic Pharmacy	London Drugs #81	MOUNTAIN & PESTLE PHARMACY
Shoppers Drug Mart #2284	Nester's Pharmacy SFU	Pillway
Andreen's Pharmacy	Save-On-Foods Pharmacy #975	PINNACLE PHARMACY
Forbes Pharmacy IDA	Pharmasave Health Centre #058	Rexall #7141
Harbourside PharmaChoice	Pure Integrative Pharmacy #9	Shoppers Drug Mart #2149
Rexall Drug Store #7139	Medis Pharmacy	Save on Foods Pharmacy # 2285
Shoppers Drug Mart #0239	Bioscript Pharmacy	Pure Integrative Pharmacy # 33
Yyoung Medicine Mart	Thrifty Foods and Pharmacy #10	Medicine Shoppe # 419
Donex Pharmacy & Department Store	Wal-Mart Pharmacy #1077	Lifecare Pharmacy # 2
Pharmasave James Bay #130	Care In Motion Pharmacy	We Pharmacy
Lumby I.D.A. Pharmacy	Pharmasave #291	Purple Pharmacy
St Anthony's Clinic Pharmacy #2	Pharmasave #065	NEIGHBOURLY BC CENTRAL FILL SOLUTIONS # 1055
Pharmasave #129	Elements Compounding Pharmacy	Joe's Specialty Pharmacy
Pharmasave Health Centre #007	London Drugs #82	Pulse Pharmacy

Lakeside Medicine Centre	Shoppers Drug Mart #2126	COMOX VALLEY PHARMACY
Wal-Mart Pharmacy #3040	Pharmasave #282	Joe's Specialty Pharmacy - Vancouver
Pharmasave #221	Oliver Pharmacy Remedy's Rx	Pure Integrative Pharmacy # 35
Shoppers Drug Mart #0209	Medisave Pharmacy #6	Good Cure Pharmacy
Ridgeway Pharmacy	Loblaw Pharmacy #1552	I.D.A. FAMILY DRUG MART
Safeway Pharmacy #4933	Rexall Drug Store #7128	True Pharmacy
P & A Pharmacy Ltd	Loblaw Pharmacy #4979	MODERN PHARMACY
Rexall #7194	Pharmasave Health Centre #052	PHARMASAVE # 1043
London Drugs #10	Queensborough Community Pharma	JAMIE'S PHARMACY
London Drugs #11	Beta Pharmacy	Common Good Pharmacy
Shoppers Drug Mart #2214	Dyck's Pharmacists (Pandosy)	The Health Depot
Loblaw Pharmacy #1561	Rexall #7122	RISE CHC PHARMACY
Rexall Drug Store #7181	Columbia St. Pharmacy	CityMed Pharmacy
Save-On-Foods Pharmacy #955	Pharmacy 24	Hastings Pharmacy
Enderby Pharmacy and Wellness Centre	Pharmalife Pharmacy	Inlet Pharmacy Ltd.
Wal-Mart Pharmacy #3019	Pharmacy Drugstore #2	Pivot RX # 2
Wal-Mart Pharmacy #3072	Shoppers Simply Pharmacy #3087	Garibaldi Pharmacy
Wal-Mart Pharmacy #3042	York Pharmacy	St.Raphael Pharmacy
Shoppers Drug Mart #2209	Medicine Shoppe #312	Pure Integrative Pharmacy #36
Pharmasave Health Centre #016	Shoppers Drug Mart #2235	Pharmasave Lonsdale
Save-On-Foods Pharmacy #999	Pharmacy 24 No 5	Heart Pharmacy At Esquimalt
Newgen PharmaChoice	Pharmasave #057	Pricesmart Foods Pharmacy #2280
Marshall Pharmacy	Pharmasave # 42	Tablet Pharmacy
Save-On-Foods Pharmacy #956	Rexall #7193	Rx Pharmachoice Pharmacy
Shoppers Drug Mart #0243	Quadra Maple Pharmacy	Gold River Telepharmacy #9060
University Pharmacy	Pharmasave Steveston Village	

## Appendix 6 – Auditor’s report

### INDEPENDENT PRACTITIONER’S REASONABLE ASSURANCE REPORT ON SECTION 8(2)(b), (d), (e) AND (g) OF THE B.C REGULATION 449/2004 (Recycling Regulation)

To the Ministry of the Environment and Climate Change Strategy

We have been engaged by Health Products Stewardship Association to undertake a reasonable assurance engagement in respect of the following information (collectively, “the information”), detailed within Health Products Stewardship Association’s annual report to the Ministry of Environment and Climate Change Strategy and in the accompanying Appendix 1 and 2 for the year ending December 31, 2023:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C Regulation 449/2004 (Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer’s product sold and collected and, if applicable, the producer’s recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

#### **Management’s Responsibility**

Management is responsible for the preparation of the annual report comprising the information required by section 8(2)(b), (d), (e) and (g) of the Recycling Regulation in accordance with applicable criteria set out in Appendix 1 of this report. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of Health Products Stewardship Association’s annual report that is free from material misstatement, whether due to fraud or error.

#### **Our Responsibility**

Our responsibility is to express a reasonable assurance opinion on Health Products Stewardship Association’s information. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000, *Attestation engagements other than audits or reviews of historical financial information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether Health Products Stewardship Association’s information is fairly stated, in all material respects.

Reasonable assurance is a high level of assurance but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. The nature, timing and extent of procedures selected depend on our professional judgment, including an assessment of the risks of material misstatement, whether due to fraud or error, and involve obtaining evidence about the preparation of management’s statement in accordance with the applicable criteria.



OTTAWA  
400-1420 place Blair Towers Place  
Ottawa ON K1J 9L8  
T 613 745-8387  
F 613 745-9584

**Marcil-Lavallee.ca**  
Comptables professionnels agréés  
Chartered Professional Accountants



A reasonable assurance engagement also includes assessing the suitability in the circumstances of management's use of applicable criteria, applied as explained in Appendix 1 of this report, as the basis for preparing information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation; evaluating the appropriateness of quantification methods and reporting policies used, and the reasonableness of estimates made by management; and evaluating the overall presentation of the information detailed within the annual report and accompanying Appendix 1 and 2.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion. Relevant information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation is set out in Appendix 1 and 2 of this report.

#### ***Our Independence and Quality Management***

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

The firm applies Canadian Standard on Quality Management 1, *Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements*, which requires the firm to design, implement and operate a system of quality management, including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

#### ***Basis for Qualified Opinion***

As discussed in Appendix 1 of this report, quantification is subject to inherent limitation because our assessment of the total weight of all of the pharmaceuticals that were collected at the collection locations and the total weight of all pharmaceuticals that were incinerated is strictly based on the information provided by the collection service providers.

In addition, as discussed in Appendix 2 of this report, Health Products Stewardship Association has not reported the recovery rate and its performance for the year ending December 31, 2023 and, therefore, we are unable to express an opinion on these items.

#### ***Qualified Opinion***

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, Health Products Stewardship Association's information for the year ended December 31, 2023, is prepared, in all material respects, in accordance with the applicable criteria.

#### ***Purpose of the Information***

Health Products Stewardship Association's information has been prepared to report to the Ministry of the Environment and Climate Change Strategy and is not intended to be and should not be used for any other purpose.

*Marcil Lavallée*

Chartered Professional Accountants, Licensed Public Accountants

Ottawa, Ontario  
June 28, 2024

**Marcil Lavallée**

## HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 2  
DECEMBER 31, 2023

3

### 1. COLLECTION FACILITIES

The location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 2(2)(b) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Total number of collection locations in 2023 – 1,244	Pages 3, 5 and 13 Appendix 2: Regional District Summary Report (page 16)
In 2023, a total of 1,244 BC retail pharmacies or 82.9% of total accredited pharmacies in British Columbia were registered as HPSA collection sites (3.0% increase from 2022)	Page 13

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- Collections facilities are facilities that have a signed contract with Health Products Stewardship Association for the collection of medications during the reporting period of January 1<sup>st</sup> to December 31, 2023.
- Health Products Stewardship Association maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

Marcil Lavallée

## 2. POLLUTION PREVENTION HIERARCHY

The description of how the recovered product was managed in accordance with Section 8(2)(d) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
<b>Disclosure per Annual Report</b>	<b>Reference</b>
In 2023, HPSA disposed of 100% of pharmaceuticals collected in BC through incineration	Page 11

The following evaluation criteria were applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation:

- All of the products are collected by one company: Environmental 360 Solutions Ltd. (previously known as Whitecap Environment Services).
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We obtained the Waste Tickets from the City of Burnaby and compared the totals of the Certificates of Destruction and the Waste Tickets to the monthly invoices to ensure that they are consistent.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2023. As per the Certificates of Destruction the total product collected was incinerated.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers Environmental 360 Solutions Ltd. (previously known as Whitecap Environment services) and on their control activities. Our statement on the total weight of pharmaceutical waste is strictly based on the information provided by the collection service providers.

Marcil Lavallée



### 3. PRODUCT COLLECTION

The description of the total amount of the producer's product collected, in accordance with Section 8(2)(e) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
In 2023, the quantity of pharmaceuticals collected for disposal was 105,097 kg	Pages 3, 6, 12 and 13 Appendix 2: Regional District Summary Report (page 16)
In 2023, the average volume of post-consumer pharmaceuticals returned per capita was 0.0191 kg representing a total volume of 105,097 kg of pharmaceuticals returned for disposal. The highest volume of return for a regional district was Metro Vancouver at 51,043 kg.	Section 7: Table 1 (page 12)

The following evaluation criteria were applied to the description of the total amount of producer's product accordance with Section 8(2)(e) of the Recycling Regulation:

- All of the product is collected by one company, Environmental 360 Solutions Ltd. (previously known as Whitecap Environment services).
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2023.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers Environmental 360 Solutions Ltd. (previously known as Whitecap Environment services) and on their control activities. Our statement on the total weight of pharmaceutical collected is strictly based on the information provided by the collection service providers.

#### Product sold and recovery rate

Health Products Stewardship Association has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2023 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

#### Performance Targets

Health Products Stewardship Association has not reported its performance for the year in relation to approved targets under 8(2)(b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2023 as Health Products Stewardship Association is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.

Marcil Lavallée